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GO Transit to Launch New GO Connect Microtransit Service

GO Connect will help people travel from Oshkosh to Neenah on a request basis

OSHKOSH Wis. (March 9, 2023) – [GO Transit](#), the public transportation service in the Greater Oshkosh area in partnership with Winnebago County, is excited to launch GO Connect, its new microtransit service on April 3. GO Connect will replace intercity Route 10, which ends April 1, by providing a flexible ride-scheduling service that will transport riders between the Oshkosh Downtown Transit Center located at 926 Dempsey Trail ([map](#)) and the Neenah Transit Center located at the corner of E Doty Ave. and Walnut St. ([map](#)).

“We are joining a number of city transportation systems that have been creating microtransits to respond to changes in riders’ travel needs,” explained Steven Tomasik, Go Transit operations manager. “With this service, we offer more freedom to passengers that regularly travel between Oshkosh and the Fox Valley for work, school, medical appointments or other reasons. They can schedule service whenever they need it and can have peace of mind, knowing that they will be provided with a safe, customer-oriented ride that will get them to the Neenah Transit Center and back to Oshkosh or vice versa.”

GO Connect will run Monday through Saturday from 6:15 a.m. to 6:45 p.m. Riders can schedule rides up to a week in advance, but no later than 4:30 p.m. a day before the rides are needed. Both the initial trip and returning trip must be scheduled. To schedule a trip, riders will need to call City Cab, GO Connect’s vendor, at 920-235-7001. To ensure the best possible transportation experience for all passengers, it is important that non-ambulatory riders with mobility devices requiring an ADA-accessible vehicle with a ramp specify their needs when scheduling rides.

Cabs may show up 15 minutes before or after your scheduled time, this is considered a grace period. To ensure that everything goes smoothly, riders should plan ahead and schedule a time when you can guarantee your presence.

The cost of each one-way trip will be \$5. Riders can pay through the [Token Transit app](#) or with exact cash fare, as drivers will not be able to provide change.

GO Connect is a pilot program, launching on April 3 and running through March 30, 2024. If it is successful, the service may continue indefinitely. To learn more about GO Transit's services visit oshkoshtransit.com.

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ABOUT GO TRANSIT

GO Transit provides reliable, affordable, and accessible public transportation options to the Greater Oshkosh area. GO Transit transportation options include fixed-route bus service within the City of Oshkosh, paratransit services to elderly and disabled individuals, paratransit service to low-income workers, and intercity bus service to Neenah. These services allow riders to access important destinations, like schools, employment sites, medical facilities, shopping centers, and entertainment venues. To learn more about GO Transit or the services they provide, visit www.oshkoshtransit.com.

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